**Incident handler's journal**

**Instructions**

As you continue through this course, you may use this template to record your findings after completing an activity or to take notes on what you've learned about a specific tool or concept. You can also use this journal to log the key takeaways about the different cybersecurity tools or concepts you encounter in this course.

|  |  |
| --- | --- |
| **Date:**  2/4/2024 | **Entry:**  1 |
| Description | Documenting a cybersecurity incident. |
| Tool(s) used | List any cybersecurity tools that were used. |
| The 5 W's | * **Who**: An organized unethical hacker group. * **What**: Employees are unable to access patient records due to workstations not responding. * **When**: 9:00am Tuesday morning. * **Where**: A small US health clinic. * **Why**: Financial reasons. The computers were infected with ransomware, which demands money for the release of the files. * **Why** did the incident happen? |
| Additional notes | The company network was accessed via targeted phishing emails, which employees interacted with. There needs to be more awareness around this security threat, and how employees can avoid becoming victims to this attack. |

|  |  |
| --- | --- |
| **Date:**  Record the date of the journal entry. | **Entry:**  Record the journal entry number. |
| Description | Provide a brief description about the journal entry. |
| Tool(s) used | List any cybersecurity tools that were used. |
| The 5 W's | Capture the 5 W's of an incident.   * **Who** caused the incident? * **What** happened? * **When** did the incident occur? * **Where** did the incident happen? * **Why** did the incident happen? |
| Additional notes | Include any additional thoughts, questions, or findings. |

|  |  |
| --- | --- |
| **Date:**  Record the date of the journal entry. | **Entry:**  Record the journal entry number. |
| Description | Provide a brief description about the journal entry. |
| Tool(s) used | List any cybersecurity tools that were used. |
| The 5 W's | Capture the 5 W's of an incident.   * **Who** caused the incident? * **What** happened? * **When** did the incident occur? * **Where** did the incident happen? * **Why** did the incident happen? |
| Additional notes | Include any additional thoughts, questions, or findings. |

|  |  |
| --- | --- |
| **Date:**  Record the date of the journal entry. | **Entry:**  Record the journal entry number. |
| Description | Provide a brief description about the journal entry. |
| Tool(s) used | List any cybersecurity tools that were used. |
| The 5 W's | Capture the 5 W's of an incident.   * **Who** caused the incident? * **What** happened? * **When** did the incident occur? * **Where** did the incident happen? * **Why** did the incident happen? |
| Additional notes | Include any additional thoughts, questions, or findings. |

|  |  |
| --- | --- |
| **Date:**  Record the date of the journal entry. | **Entry:**  Record the journal entry number. |
| Description | Provide a brief description about the journal entry. |
| Tool(s) used | List any cybersecurity tools that were used. |
| The 5 W's | Capture the 5 W's of an incident.   * **Who** caused the incident? * **What** happened? * **When** did the incident occur? * **Where** did the incident happen? * **Why** did the incident happen? |
| Additional notes | Include any additional thoughts, questions, or findings. |

|  |  |
| --- | --- |
| **Date:**  Record the date of the journal entry. | **Entry:**  Record the journal entry number. |
| Description | Provide a brief description about the journal entry. |
| Tool(s) used | List any cybersecurity tools that were used. |
| The 5 W's | Capture the 5 W's of an incident.   * **Who** caused the incident? * **What** happened? * **When** did the incident occur? * **Where** did the incident happen? * **Why** did the incident happen? |
| Additional notes | Include any additional thoughts, questions, or findings. |

### Need another journal entry template?

If you want to add more journal entries, please copy one of the tables above and paste it into the template to use for future entries.

|  |
| --- |
| Reflections/Notes: Record additional notes. |